



Venture Sports - Grand Hyatt  
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Venture Sports in Vail, CO is hiring full-time and part-time Front Drive Attendants at our Grand Hyatt Vail location. The ideal candidate is energetic, friendly, organized, and comfortable working in a physically demanding, fast-paced environment. This position works closely with our Ski Valet team to assist arriving and departing hotel guests with their ski and snowboard equipment.

Front Drive Attendants are often one of the first points of contact for guests arriving at the hotel with their personal ski equipment. The primary responsibilities of this role are greeting guests, collecting and accurately tagging their equipment, and transporting it from the Front Drive to the Ski Valet for storage. Front Drive Attendants also assist guests interested in ski and snowboard rentals by directing them to the Venture Sports rental location within the hotel.

Morning, afternoon, split, and full-day shifts are available.

### Front Drive Responsibilities

- Provide a high level of customer service to all guests
- Greet arriving guests and assist with incoming ski and snowboard equipment
- Collect and accurately tag guest equipment for Ski Valet storage
- Transport skis, snowboards, and other equipment between the Front Drive and Ski Valet operations within the hotel
- Serve as a first point of contact for guests interested in ski and snowboard rentals and direct them to the Venture Sports store within the hotel
- Work closely with Ski Valet staff to ensure guest equipment is properly identified, transported, and stored
- Utilize the rental database as needed to identify and locate guest equipment
- Carry and transport multiple sets of skis and snowboards throughout the day
- Maintain an organized and professional Front Drive work area
- Have knowledge of our tuning program, inspect equipment, and know when to recommend services
- Assist the Ski Valet team with daily operations as needed
- Work outdoors and in varying winter weather conditions throughout portions of the shift

### Requirements

- Full-time or part-time seasonal employment (*November–April*)
- Ability to clearly speak, read, and write in English
- Availability to work a varied schedule including holidays, weekdays, weekends, mornings, and evenings
- Strong communication and customer service skills
- Reliable and punctual
- Ability to walk stairs multiple times throughout the day
- Ability to lift and carry 40+ lbs. (18 kg), including multiple sets of ski and snowboard equipment
- Comfortable working in a physically demanding, fast-paced environment
- Friendly, outgoing, and professional when interacting with guests
- Basic computer proficiency
- Organized, clean, and comfortable working in a shared workspace
- Working knowledge of ski and snowboard equipment is a plus
- Ability to work outdoors and in winter weather conditions
- Ability to follow required grooming and uniform standards (*shirt/jackets provided*)

### Benefits

- Ski-friendly schedule
- Merchant Ski Pass
- Opportunity to demo available skis and snowboards
- Discounts and pro deals with select brands and vendors
- Shift meals (*location specific*)
- Free parking while working